FreshBurgersNow

10 outlets across Scotland

Database to cover ordering and employee systems

Contain list of order taken – order can only be placed by registered customers over phone or app

Passed to kitchen – cook, package + delivery to home address of customer

Registering customers need to provide usual info

Name, address, email, phone etc

Promotional emails sent by company to customers every 2-3 months (special menus designed by local manager)

Staff provide similar details + training courses + skills (National Insurance, passport + licence copies)

Roles – driver, cook, order staff, shift leader

Basic pay rate of staff

Owner checks which staff has most orders taken + most popular options

Track payment method – card / cash

Collate and share info on which branches perform better / worse

Customer – 2 menus – regular + saver

Regular – breakfast till 11am

Savers – start + end date / changed monthly (eg festive savers menu in December)

Order system to track:

Which customers places which order

All items per order

Cash / card

Staff who took order

Shifts for all staff

Each item should relate to food / drink item

Manager responsible for up to date stock

Cooks do not take orders from customers directly

A collection of information that organizes data in predefined relationships where stata is stored in one or more tables of columns and rows

Easy to see how different data structures relate to each other

Relationships are a logical connection between different tables, established on the basis of interaction among these tables